

Our purpose

Providing personalised vocational education and training to build prosperity, sustainability and innovation

Our values in action

- Being passionate about learning and innovation
- Striving to provide access and choice
- Employing great people to build a great business
- Collaborating in the interests of customers
- Delivering quality services ethically and sustainably
- Partnering for the benefit of our region

Success outcomes

Customers first	Jobs, career opportunities, skills and qualifications for learners	Workforce development and business improvement for employers	Socio-economic and cultural capacity for communities	Responsible stewardship of our resources
<ul style="list-style-type: none"> • Growth in flexible teaching and personalised learning • We are highly accessible • People enjoy learning with us and keep coming back 	<ul style="list-style-type: none"> • Our students get jobs or further their careers • More students complete higher level skill sets and qualifications • Aboriginal learners participate in, and succeed in, more diverse industry areas and programs 	<ul style="list-style-type: none"> • More partnerships and relationships that deliver mutual benefit • Growth in customised work based solutions • Growth in market share of career builders, career switchers and workforce re-entrants 	<ul style="list-style-type: none"> • We participate in the social, cultural and economic development of the region • Our students achieve sustainability competencies • We bring increased profitable income into the business 	<ul style="list-style-type: none"> • We are positive, capable, responsive and credible • Our practices are ecologically sustainable • We are financially viable

Strategic outcomes

Strategic improvement areas 2007 - 2010

<p>Systematically listen to learners', employers' and communities' needs, and adapt our programs, services and customer relationship management approaches to meet them</p>	<p>Support and develop our own creativity, talents and qualifications as high-performing, adaptable VET practitioners, customer service providers, partners, and leaders/ managers</p>	<p>Partner with industry; local government; and other providers, agencies, networks and community groups to deliver results for learners and employers</p>	<p>Build a culture of collaboration centred on customer need by reviewing our internal processes and rewards systems</p>	<p>Design and implement workforce development programs and services that address the impacts of the ageing population on our region and on our organisation</p>	<p>Re-position Aboriginal Education and Training to strengthen cultural, social and economic sustainability in Aboriginal communities</p>	<p>Educate for, and practise, ecological sustainability</p>
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north coast
TAFE
Charter

